



# NEWS from CPSC



## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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**Company Phone Number: (877) 749-6035**  
CPSC Consumer Hotline: (800) 638-2772  
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### CPSC, Rheem Manufacturing Announce Recall to Repair Electric Furnaces and Air Handlers

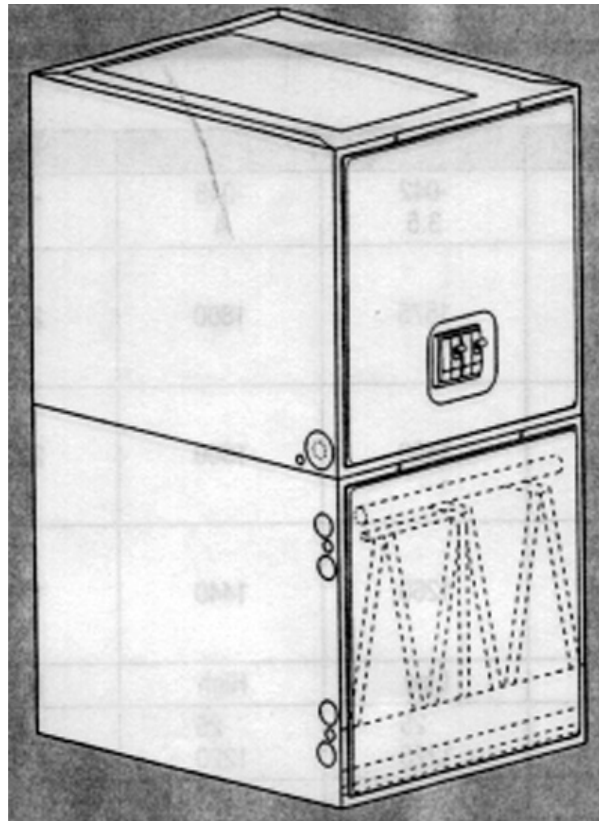
WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Rheem Manufacturing Co., of Fort Smith, Ark., is recalling about 135,000 electric furnaces and air handlers for repair. The heating elements in the electric furnaces and air handlers can disintegrate, and expel small particles of molten metal through the duct system and into the living area of the residence. The molten metal particles can ignite nearby combustibles, presenting a fire hazard to consumers.

Rheem has received 16 reports of fires resulting in minor to serious property damage, including one report of a total house fire. No injuries have been reported.

Only certain down flow and horizontal installations are involved in this recall. Specifically, only Rheem RBEA, UBEA, WBEA, and WBEMA model electric furnaces and Rheem RBHA, UBHA, WBHA, and WBHMA model electric air handlers with date codes between 3592 and 4595 are part of this recall. The model and date code are on an identification plate affixed to the front of the unit. The date code is the four digits following the letter "M" in the unit's serial number. The first two digits of the date code specifies the week and the last two digits specifies the year. The recalled units have cabinets, which are constructed of sheet steel painted beige or platinum, that house a circulating air blower, electric heating elements, mechanical controls, and an air filter. The physical dimensions of the units are 35 inches in length, 22 inches in depth and in varying widths of 14, 17.5, 21 or 24.5 inches, depending on model size.

Rheem sold the furnaces and air handlers nationwide from August 1992 through December 1995 to distributors who, in turn, sold them to heating, ventilating, and air conditioning dealers. The furnaces and air handlers reportedly were sold to consumers for about \$600 to \$950.

Consumers with recalled furnaces and air handlers should call Rheem's toll-free number (877) 749-6035, available 24 hours a day, 7 days a week. Rheem will provide information on how to arrange to have a qualified service technician repair the unit by installing a new blower assembly, which contains a heating element with improved reliability. Rheem will pay for the new part, as well as provide a labor allowance for its installation.



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CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).

