

# NEWS from CPSC



## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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**Firm's Recall Hotline: (800) 675-0535**

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

### Maytag Recalls Dishwashers Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

**Name of product:** Maytag® and Jenn-Air® brand dishwashers

**Units:** About 2.3 million

**Manufacturer:** Maytag Corp., of Newton, Iowa

**Hazard:** Liquid rinse-aid can leak from its dispenser and come into contact with the dishwasher's internal wiring which can short-circuit and ignite, posing a fire hazard.

**Incidents/Injuries:** Maytag has received 135 reports of dishwasher fires, resulting in product and/or property damage. Four injuries have been reported, including three reports of smoke inhalation and one serious hand laceration when operating a fire extinguisher to put out a fire in the dishwasher.

**Description:** The recall involves Maytag® and Jenn-Air® under counter or portable plastic tub dishwashers. The dishwashers have black, white, almond, bisque and stainless steel front panels. The following model and serial numbers are printed on a label located on the dishwasher's plastic frame on top of or to the left of the door opening. Consumers should contact Maytag to determine if their dishwasher is included in this recall.

Brand	Model numbers MUST begin with...	AND serial numbers MUST end with...
Maytag®	MDB3, MDB4, MDB5, MDB6, MDB7, MDB8, MDB9, MBD, MDC3, MDC4, MDC5, DWU9	SM, SQ, SS, SU, SW, SY, SZ, UB, UD, UF, UH, UK, UM, UQ, US, UU, UW, UY, UZ, WB, WD, WF, WH, WK, WM, WQ, WS, WU, WW, WY, WZ, YB, YD, YF, YH, YK, YM, YQ, YS, YU, YW, YY, YZ
Jenn-Air®	JDB3, JDB4, JDB5, JDB6, JDB7	UB, UD, UF, UH, UK, UM, UQ, US, UU, UW, UY, UZ, WB, WD, WF, WH, WK, WM, WQ, WS, WU, WW, WY, WZ, YB, YD, YF, YH, YK, YM, YQ, YS, YU, YW, YY, YZ

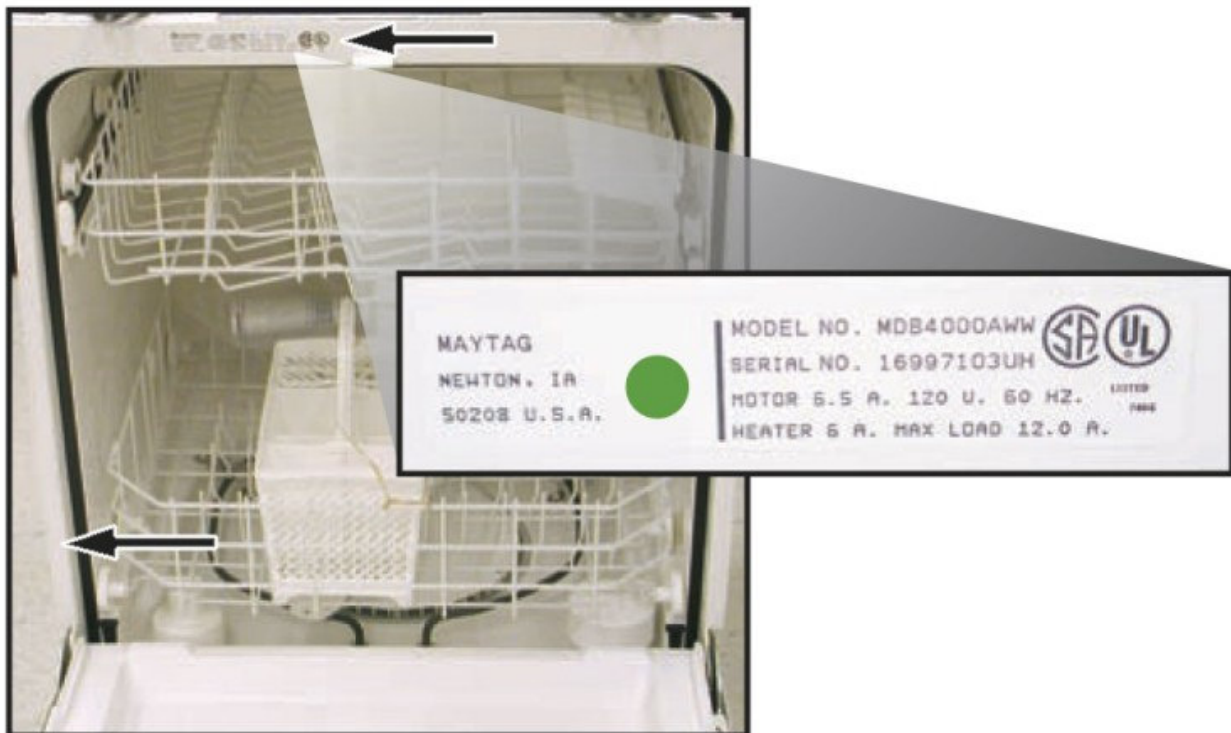
**Sold at:** Department and appliance stores and by homebuilders nationwide from July 1997 through June 2001 for between \$370 and \$800.

**Manufactured in:** United States

**Remedy:** Consumers should immediately stop using these dishwashers, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire. Contact Maytag for either a free in-home repair, or a \$75 cash back reimbursement following the purchase of a new Maytag®, Jenn-Air®, Whirlpool® or KitchenAid® dishwasher. Consumers should not return the dishwasher to the retailer where it was purchased, as retailers are not prepared to take units back.

**Consumer Contact:** For more information, contact Maytag Corporation at (800) 675-0535 anytime, or visit the firm's Web site at

[www.repair.maytag.com](http://www.repair.maytag.com)



CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death

from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).

