



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (800) 804-9802
CPSC Consumer Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

CPSC, GE Announce Recall of Built-In Dishwashers

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission announces the following recall in voluntary cooperation with the firm below. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: General Electric Built-in Dishwashers

Units: About 74,300

Manufacturer: GE Consumer & Industrial of Louisville, Ky.

Hazard: These dishwashers have a connector that can short-circuit and overheat during normal use, posing a fire hazard to consumers.

Incidents/Injuries: GE received 29 reports of connectors overheating, including one report of a fire that spread outside the dishwasher and caused minor property damage. No injuries have been reported.

Description: The following models are included in this recall and were sold after January 20, 2004: GE dishwasher models GSD5500G, GSD5560G, GSD5800G, GSD5900G, GSD5960G, EDW3000G, and EDW3060G, with serial numbers with the first letter A through T and the second letter G, or the serial letters VF. The serial number is important as not all dishwashers with these model numbers are included in this recall. The model and serial number are located inside the door wall of the dishwasher.

Sold at: Appliance retail outlets and builder distributors nationwide from January 2004 through February 2005 for between \$300 and \$400.

Manufactured in: USA

Remedy: Consumers should immediately stop using the dishwasher and contact GE to arrange for their dishwashers to be repaired free of charge.

Consumer Contact: Consumers should call GE at (800) 804-9802 from 8 a.m. to 8 p.m. ET Monday through Saturday to find out if their dishwasher is included in this recall, and to arrange for a free service call. For more information, consumers can log on to the GE Recall Information page at www.GEAppliances.com



CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

