



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

June 3, 2010

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Firm's Recall Hotline: (800) 544-5513

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7601

Maytag Recalls Dishwashers Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Dishwashers

Units: About 1.7 million in the United States

Manufacturer: Maytag Corp. of Newton, Iowa or Maytag Corp. of Benton Harbor, Mich.

Hazard: An electrical failure in the dishwasher's heating element can pose a serious fire hazard.

Incidents/Injuries: Maytag has received 12 reports of dishwasher heating element failures that resulted in fires and dishwasher damage, including one report of extensive kitchen damage from a fire. No injuries have been reported.

Description: The recall includes Maytag®, Amana®, Jenn-Air®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers with plastic tubs and certain serial numbers. The affected dishwashers were manufactured with black, bisque, white, silver and stainless steel front panels. The brand name is printed on the front of the dishwasher. The model and serial numbers are printed on a label located inside the plastic tub on a tag near the left side of the door opening. Serial numbers will start or end with one of the following sequences.

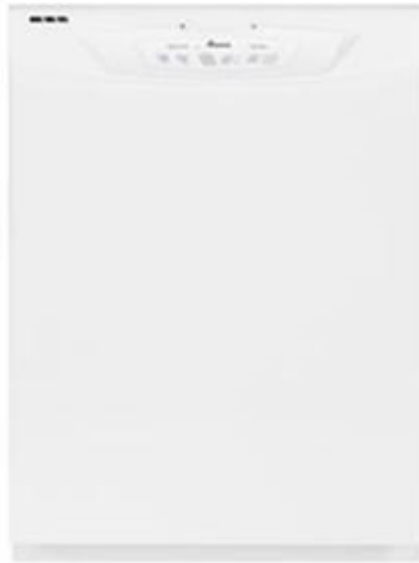
SERIAL number STARTING with	OR	SERIAL number ENDING with
NW39, NW40, NW41, NW42, NW43, NW44, NW45, NW46, NW47, NW48, NW49, NW50, NW51, NW52, NY01, NY02, NY03, NY04, NY05, NY06, NY07, NY08, NY09, NY10, NY11, NY12, NY13, NY14, NY15, NY16, NY17, NY18, NY19		JC, JE, JG, JJ, JL, JN, JP, JR, JT, JV, JX, LA, LC, LE, LG, LJ, LL, LN, LP, LR, LT, LV, LX, NA, NC, NE, NG, NJ, NL, NN, NP, NR

Sold at: Department and appliance stores and by homebuilders nationwide from February 2006 through April 2010 for between \$250 and \$900.

Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled dishwashers, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it, inform all users of the dishwasher about the risk of fire and contact Maytag to verify if their dishwasher is included in the recall. If the dishwasher is included in the recall, consumers can either schedule a free in-home repair or receive a rebate following the purchase of certain new Maytag brand stainless-steel tub dishwashers. The rebate is \$150 if the consumer purchases new dishwasher models MDB7759, MDB7609 or MDBH979; or \$250 if the consumer purchases new dishwasher models MDB8959, MDB8859, MDB7809 or MDB7709. Consumers should not return the recalled dishwashers to the retailer where purchased as retailers are not prepared to take the units back.

Consumer Contact: For additional information, contact Maytag at (800) 544-5513 anytime, or visit the firm's website at www.repair.maytag.com





Serial number is located here



Satellite Coordinates (C-Band) All Times Eastern

Date:	Thursday, June 3	Thursday, June 3
Time:	10:00am – 10:30 am ET	2:00 pm - 2:30 p.m. ET
Satellite:	Galaxy 17 @ 91° West	Galaxy 17 @ 91° West
Transponder:	18C analog	18C analog
Freq:	4060 MHz Vertical	4060 MHz Vertical
Bandwidth:	36 MHz	36 MHz
Audio:	6.2 and 6.8 MHz	6.2 and 6.8 MHz

Satellite Coordinates (Ku-Band) All Times Eastern

Date:	Thursday, June 3	Thursday, June 3
Time:	10:00am – 10:30 am ET	2:00 pm - 2:30 p.m. ET
Satellite:	Galaxy 17 @ 91° West	Galaxy 17 @ 91° West
Transponder:	19K – slot: 1 digital	19K – slot: 1 digital
Freq:	12065 MHz Horizontal	12065 MHz Horizontal
Audio:	Channel 1 & 2	Channel 1 & 2

Bandwidth:	6 MHz	6 MHz
Symbol Rate:	3.9787 MS/S	3.9787 MS/S
Data Rate:	5.5 MB/S	5.5 MB/S
FEC:	$\frac{3}{4}$	$\frac{3}{4}$

This satellite feed is sponsored by Maytag Corporation. It is provided for your free and unrestricted use. For problems during satellite feed only, contact Jim Hava, Microwave Operations, at (734) 475-9484.

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

