



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (877) 607-6395
 CPSC Recall Hotline: (800) 638-2772
 CPSC Media Contact: (301) 504-7908
 General Electric Media Contact: Kim Freeman, (502) 452-7819

General Electric Recalls Dishwashers Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: GE Dishwashers

Units: About 2.5 million

Manufacturer: GE Consumer & Industrial, of Louisville, Ky.

Hazard: Liquid rinse-aid can leak from its dispenser onto the dishwasher's internal wiring which can cause an electrical short and overheating, posing a fire hazard to consumers.

Incidents/Injuries: GE has received 191 reports of overheated wiring including 56 reports of property damage. There were 12 reports of fires that escaped the dishwasher. Fire damage was limited to the dishwasher or the adjacent area. No injuries have been reported.

Description: The recall includes GE built-in dishwashers sold under the following brand names: Eterna, GE, GE Profile™, GE Monogram®, Hotpoint®, and Sears-Kenmore. The dishwashers were sold in white, black, almond, bisque and stainless steel. The brand name is printed on the dishwasher's front control panel. The following model and serial numbers can be found inside the dishwasher tub on the front left side of the dishwasher.

Brand	Model Numbers Must Begin With	Serial Numbers Must Begin With
Eterna	EDW20, EDW30	SS, TS, VS, ZS, AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV, GV, HV, LV, MV, RV, SV, TV, VV, ZV, AZ, DZ, FZ, GZ, HZ, LZ, MZ, RZ, SZ, TZ, VZ, ZZ, AA, DA, FA, GA, HA, LA, MA, RA, SA, TA, VA, ZA
GE and GE Profile	GHD50, GSD40, GSD41, GSD43, GSD46, GSD4910Z, GSD4920Z, GSD4930Z, GSD4940Z0, GSD50, GSD51, GSD521, GSD522, GSD523, GSD531, GSD532, GSD533, GSD535, GSD536, GSD55, GSD56, GSD57, GSD58, GSD59, GSDL3, GSDL6	SS, TS, VS, ZS, AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV, GV, HV, LV, MV, RV, SV, TV, VV, ZV, AZ, DZ, FZ, GZ, HZ, LZ, MZ, RZ, SZ, TZ, VZ, ZZ
GE Monogram	ZBD3500Z0	FA, GA, HA, LA, MA, RA, SA, TA, VA, ZA
Hotpoint	HDA3400F, HDA35	
GE and GE Profile	GHD35, GSD21, GSD2200D, GSD2200F, GSD2200G, GSD2201F, GSD2220F, GSD2221F, GSD2230F, GSD2231F, GSD2250F, GSD23, GSD26, GSD27, GSD3115F, GSD3125F, GSD3135F, GSD3200G, GSD3210F, GSD3220F, GSD3230F, GSD33, GSD341, GSD342, GSD343, GSD345, GSD3610F, GSD3620F, GSD3630F, GSD3650F, GSD37, GSD381, GSD382, GSD383, GSD385, GSD391, GSD392, GSD393, GSD4525F, GSD4535F, GSD4555F, GSDL122F, GSDL132F, GSDL24, GSM2100F, GSM2100G, GSM2100Z0, GSM2110D, GSM2110F, GSM2130D, GSM2130F	SS, TS, VS, ZS, AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV, GV, HV, LV, MV, RV, SV, TV, VV, ZV, AZ, DZ, FZ, GZ, HZ, LZ, MZ, RZ, SZ, TZ, VZ, ZZ
Sears-Kenmore	363.1438, 363.1447, 363.1445, 363.1448, 363.1457, 363.1467, 363.1475, 363.15161792, 363.1517, 363.1521, 363.1527, 363.1528, 363.1531, 363.1532, 363.1546, 363.1547, 363.1548, 363.1556, 363.1565, 363.1567,	SS, TS, VS, ZS, AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT, ZT, AV, DV, FV, GV, HV, LV, MV, RV, SV, TV, VV, ZV,

	363.1617, 363.1655	AZ, DZ, FZ, GZ, HZ, LZ, MZ, RZ, SZ, TZ, VZ, ZZ
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Sold at: Department and appliance stores from September 1997 through December 2001 for about \$400.

Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled dishwashers and contact General Electric for a free repair, a \$150 rebate towards the purchase of a new GE dishwasher, or a \$300 rebate towards the purchase of a new GE Profile or GE Monogram dishwasher.

Consumer Contact: For additional information, contact General Electric toll-free at (877) 607-6395 from 8 a.m. to 8 p.m. ET Monday through Saturday. Consumers also can visit the firm's Web site at www.geappliances.com





CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

