



NEWS from CPSC



U.S. Consumer Product Safety Commission

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GE Recall Hotline: (800) 599-2929

CPSC Consumer Hotline: (800) 638-2772

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CPSC and GE Announce Free Repair Supplement of Rebate Program for Recalled Dishwashers: Recalled Units Still Being Used, Creating Risk of Fire

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), General Electric Appliances Co., of Louisville, Ky., is voluntarily offering a free repair option in the form of a rewiring for its recalled GE and Hotpoint dishwashers. With the free rewire option, a GE-authorized technician will rewire the slide switch at no cost to consumers. This supplements the original rebate program announced October 19, 1999. The dishwashers have a slide switch that can melt and ignite, presenting a fire hazard. CPSC is aware of approximately 90 incidents associated with these dishwashers. GE manufactured 3.1 million of these dishwashers between 1983 and 1989.

In the recall announced last year, GE provided consumers with a rebate toward the purchase of a new dishwasher. CPSC and GE are announcing the supplemental rewiring option to increase the effectiveness of the original program, which has to date been implemented in over 628,000 units. CPSC and GE are cooperating in an effort to reach people who may not have previously come forward.

Both the CPSC and GE strongly urge consumers who have not replaced their recalled units under the original rebate program to contact GE right away to schedule a free rewiring or participate in the original rebate program. Until the dishwasher has been rewired, consumers should keep the dishwasher door unlatched at all times to prevent the flow of electrical current that creates a risk of fire.

The slide switch allows consumers to choose between heated drying and "energy saver" functions. Over time, the slide switch can melt and ignite, presenting a fire hazard. In the free rewiring program announced today, GE-authorized technicians will rewire the slide switch, eliminating it from the electrical circuit and thereby eliminating the fire risk.

There have been approximately 90 incidents of fire, smoking and melted switches, 14 of which included fires that spread beyond the dishwasher. Approximately 10 incidents have occurred since the recall announcement. No injuries have been reported.

The GE and Hotpoint dishwashers involved are models beginning with GSD500D, GSD500G, GSD540, HDA467, HDA477, or HDA487 with a serial number that has a second letter of A, M, R, S, T, V or Z (for example, BM12345). The model and serial numbers are located on a rectangular label that is on either the right or left front edge of the inner tub. The GE or Hotpoint brand name is on the front of the dishwasher.

Consumers that have one of these recalled dishwashers should immediately discontinue use, unlatch the door, and contact GE at 1-800- 599-2929 anytime or at www.geappliancerecall.com.



Consumers can also view a [video clip](#) about this recall ([transcript](#)). This is in "[streaming video](#)" format.



CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

